

MET/TEAM™ remote training and startup assistance

Due to ongoing COVID-19 travel restrictions, our Fluke Calibration MET/TEAM software experts are unable to perform training and startup assistance services on-site with customers.

In order to continue serving the needs of our customers, we are offering virtual training and installation services for organizations who need help right away. This remote option includes 40 hours of virtual assistance over a span of up to 10 business days. While we would prefer working with you on-site, this can provide your team with the required assistance to become operational with MET/TEAM software without having to wait for travel restrictions to be lifted.

What we cover

During the Training and Startup Assistance Program, your MET/TEAM software expert will work directly with you and your team through screen sharing software to cover core skills of using the MET/TEAM asset management software such as:

- Workflow
- Receiving assets
- Working on assets
- Returning assets
- Asset entry
- Asset service types
- Procedure creation
- File attachment
- Facility and contact entry
- Recall reporting and alerting
- MET/TEAM administration
- Technician work assignment
- User setup
- Interface customization to match your business terms
- Security features
- Custom reporting

Prior to the training, your MET/TEAM software expert will meet with you to customize the curriculum to meet your company's unique needs and interests. Common additional topics often include:

- Tool assignments
- Problem reporting
- Manual template datasheets
- Basic Crystal Report creation
- Job number accounts
- Customer billing, quoting, and contract pricing
- Parts inventory tracking
- Data importing
- Shipment tracking
- Customer Portal
- MET/CAL Runtime configuration and basics

See back →
for program requirements

Program requirements

- Ability to join a WebEx virtual meeting through the WebEx client application
- We support computer and phone dial in audio
- For groups, members may join from their individual workstations, or gather in a single conference room to view together
- Pre-installation of MET/TEAM. This will allow us to maximize the value of our training time
- (Recommended) Web camera support to maximize interaction between your team and our MET/TEAM expert

Going forward

If your organization is looking to move forward with improving your asset and calibration lab management during the travel restrictions imparted by COVID-19, Fluke Calibration is ready to help you accomplish that. With our 40 hours of virtual training and assistance, we aim to give your lab the tools and knowledge for a streamlined and efficient MET/TEAM experience.

To learn more or to request a free price quote, please call **Fluke Calibration's Customer Care Center at +1 (877) 355-3225** or email us at info@flukecal.com. Do you have a MET/SUPPORT Gold membership? Please have your membership number available when you contact us so we can include the savings in your price quote.

Fluke Calibration. *Precision, performance, confidence.™*

Electrical | RF | Temperature | Humidity | Pressure | Flow | **Software**

Fluke Calibration

PO Box 9090, Everett, WA 98206
U.S.A.

Fluke Europe B.V.

PO Box 1186, 5602 BD
Eindhoven, The Netherlands
Web access: <http://www.flukecal.eu>

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For more information call

In the U.S.A. (877) 355-3225 or
Fax (425) 446-5716
In Europe/M-East/Africa +31 (0) 40 2675 200
or Fax +31 (0) 40 2675 222
In Canada (800)-36-FLUKE or
Fax (905) 890-6866
From other countries +1 (425) 446-6110 or
Fax +1 (425) 446-5716
Web access: <http://www.flukecal.com>

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